

# CSO / Diabetes

Case Region of Southern Denmark, Hospital of Southern Jutland  
Denmark

## Challenge

Hospital of Southern Jutland needed to improve the effectiveness of their Diabetes Outpatient Clinics in order to increase the number of cases treated. They also had to reduce the average of 15 minutes spent on processing and sending patient records to the NIP (National Indicator Project which measures the quality of care provided by the hospitals to groups of patients with specific medical conditions). Furthermore, the hospital had to meet the regional requirements stating that 90% of the diabetes patients' records should be reported to NIP.

## Results with CSO/Diabetes

Since implementing CSO/Diabetes the hospital's Diabetes Outpatient Clinics have increased their income by improving their efficiency and treat more patients through the system while maintaining a high quality of care. The time spent reporting to NIP has decreased from 15 minutes per patient to less than 5 minutes. Furthermore Hospital of Southern Jutland now meets Region of Southern Denmark's requirements of reporting 90% of their diabetes patients' records to NIP (National Indicator Project).



### Medical Director, Henrik Villadsen, Hospital of Southern Jutland

*There are two major advantages with the CSO/Diabetes system. First of all the system supports event based high quality vital signs and that is a growing*

*demand from our surroundings. Second of all the system reports patient records automatically to NIP. Both things contribute to a decrease of the Outpatient Clinics workload and at the same time help to improve the quality in the patient treatment.*

*Since we started using CSO/Diabetes we have achieved a smooth and streamlined workflow in our Outpatient Clinics because all our treatment teams have access to real time information about the current condition of patients.*

## About Hospital of Southern Jutland

Hospital of Southern Jutland has activities in 4 cities in Southern Denmark: Aabenraa, Haderslev, Soenderborg and Toender. The hospital employs approximately 3,000 employees and treats more than 46,000 inpatients and has about 260,000 outpatients' visits. Hospital of Southern Jutland serves approximately 253,000 residents from the surrounding area.

The hospital holds a number of specialties including Anesthesia, Intensive Care Unit, Cardiology, Emergency Room, Lung Medicine, Mammae Centre, Neonatal, Neurology and Orthopedics.

Hospital of Southern Jutland has a CSO/Diabetes installation which covers 2000 patients and is available from all 4 locations Aabenraa, Haderslev, Soenderborg and Toender. CSO/Diabetes has been used in Hospital of Southern Jutland since 2006.

## Learn more

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