

CSO / Anticoagulation

Case Medical Center of Plano
USA

Challenge

With a growing number of patients treated with warfarin to prevent coagulations, Medical Center of Plano was in need of ways to become more efficient and to provide better care to its patients.

Results with CSO/Anticoagulation

Since installing CSO/Anticoagulation in 2003, the number of daily patient consultations have increased from 14 to over 50. Following a clear workflow and the elimination of manually written dosage letters, has expedited our process in the clinic which enables us to schedule more visits daily. Having the scheduling computerized has made booking appointments much easier and quicker. The scheduling system has really made a huge difference, since we have 4 different rooms and computers making or changing appointments throughout the day. Our continuing growth has been made easier to manage because of CSO and the end of the month



statistics are very easy to access. With nearly 900 active patients, it is difficult to imagine our clinic without the help of a tracking and dosing system like CSO.

The quality of the visits has improved for the patients since we now spend our time with the patients and not spend it on the paperwork. The

decision support aspect of CSO/Anticoagulation and its dosage recommendations adds value to our overall evaluation of the patients' conditions as it provides us with an additional reference in our treatment of the patients. The patients like the dosage letter, especially the way all data including INR, dose and next appointment are consolidated on one easy to read form. If needed we can place personalized comments in the letter for specific patients.

I definitely would recommend CSO to any Coumadin Clinic that would like to make their clinic operate more efficiently and professionally.

- Kim Williams, RN, BSN
Medical Center of Plano, Plano, TX, USA

About Medical Center of Plano

Medical Center of Plano is a full-service, 427-bed acute-care facility with more than 1,300 employees and over 900 physicians on staff, representing over 70 specialties and subspecialties. The main campus is in the heart of Plano, just north of Dallas, Texas, USA. Medical Center of Plano is owned by Hospital Corporation of America, Inc., which is composed of locally managed facilities that include 168 hospitals and 113 outpatient centers across the USA and in England.

Medical Center of Plano offers a comprehensive cardio vascular treatment with its HEARTHLINK Center which features state-of-the-art cardiac facilities, including three cardiac catheterization labs, two open-heart surgery suites, and specialized clinics and support groups. It is certified HeartCaring which is a national certification program for American hospitals and physician practices that indicates excellence in gender specific heart care.

Learn more

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